

Food Pantry FAQ

Where are you located?

We are located at 4410 Duval Road, Austin, TX 78727. We're in northwest Austin between Highway 183 and MoPac, near the railroad tracks.

The door to access the food pantry is around the back of the church, near the playground. There will be signs to guide you on Wednesday evening.

What bus do I take to get there?

For bus route information, please contact CapMetro at www.capmetro.org, or 512-474-1200.

When are you open?

The food pantry is open on Wednesday evenings from 4:30pm to 6:30pm. Check-in begins at 4:00pm.

What do I need to bring?

Just yourself and a couple of reusable grocery bags! We do not require you to bring an ID or utility bill.

Will you run out of food?

We haven't yet, by the grace of God! There is always plenty of food to go around, and we're happy to share with those in need.

What do you have at the food pantry?

We will give you the basics, such as cereal, pasta, rice, canned vegetables, etc, but each week we usually have a selection of "extras" that changes each week. The "extras" range from fresh produce to beef and toiletry supplies.

What can I expect when I come?

If you arrive before 4:00 pm, you may have to wait outside until our volunteers arrive and get set up. Once the volunteers open the doors, they will ask that you sign in and make yourself comfortable in the hallway. When your name is called, you will receive your bag of groceries and be allowed to "shop" our area of extra items. We ask that you please take only what you need from this area so that there is enough to go around for everyone. Once you're done shopping, we'll offer a time for prayer.

Where can I get help with housing, clothing, health care, etc?

If you call 211, they can provide information about housing, clothing, child care, education, employment, counseling, government resources, volunteer opportunities, and disaster information.

211 is free and confidential, available 24/7, multilingual, and is for anyone who needs help and doesn't know where to turn.

Can I worship at Covenant United Methodist Church?

Certainly! On Sunday, we have worship services at 8am, 9am, and 11:15am. Our Sunday School hour begins at 10:10am. On Wednesdays, our worship service is at 6:30pm in the Fellowship Hall. If you're interested, ask a volunteer for a recent copy of the bulletin insert for more information!